

Follett Student Experience for Canvas

Follett Student Experience – the “My Materials” link (previously known as Discover Access) allows users to view and access their course materials inside and outside of their courses. Additionally, it will take faculty to their Adopt experience.

For ease of use for faculty and students the My Materials LTI link should be placed in the Global Navigation in Canvas.

Implementation Process

Follett Student Experience utilizes LTI 1.3 to integrate into your Canvas instance. Your Follett Integration Specialist will work with you to implement the LTI 1.3 app in Canvas.

Implementation Steps

Step	Action	Owner
1	Configure Follett My Materials App in Canvas	Canvas Admin
2	Complete Connection Configuration in Follett	Follett Integration Specialist
3	Enable Global Navigation Placement	Canvas Admin and Follett Integration Specialist
4	Test My Materials Launch	Canvas Admin
5	Complete Follett My Materials Integration Project	Canvas Admin and Follett Integration Specialist

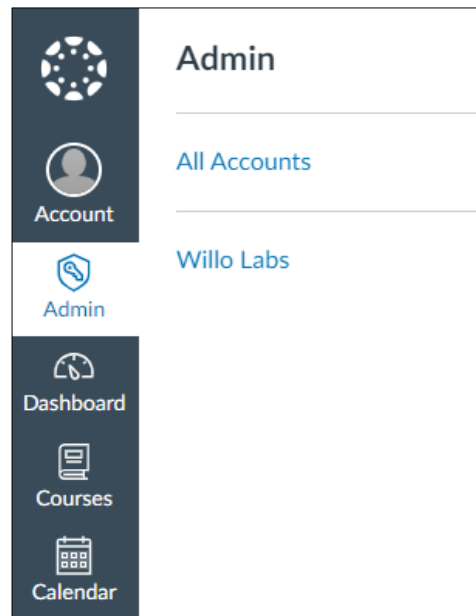
Configuring My Materials LTI 1.3 App in Canvas

The following two steps will walk you through creating the Client ID and Deployment ID needed by Follett to connect to your Canvas instance.

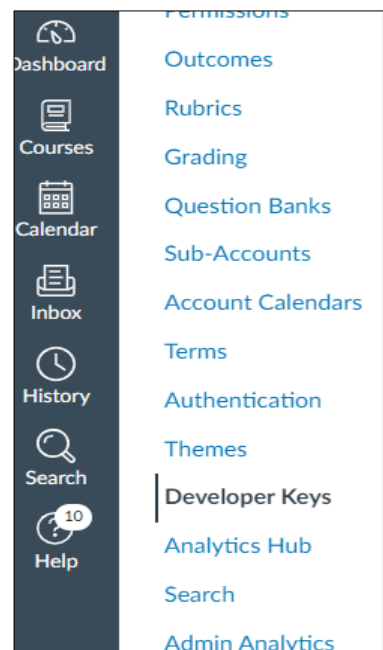
Creating the LTI Key in Canvas Admin

Follow the steps below to create the LTI Key and Client ID within Canvas.

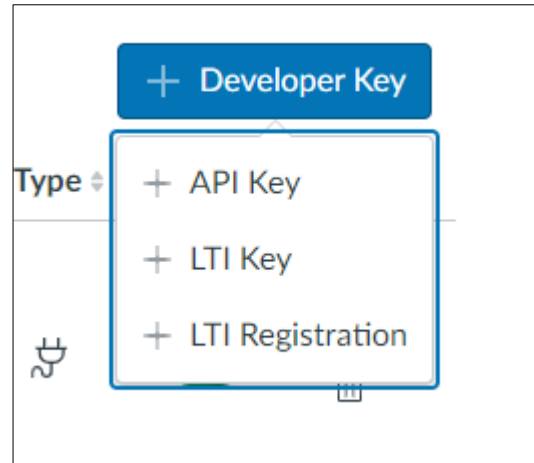
1. Go to Canvas **Admin** and select your Account.



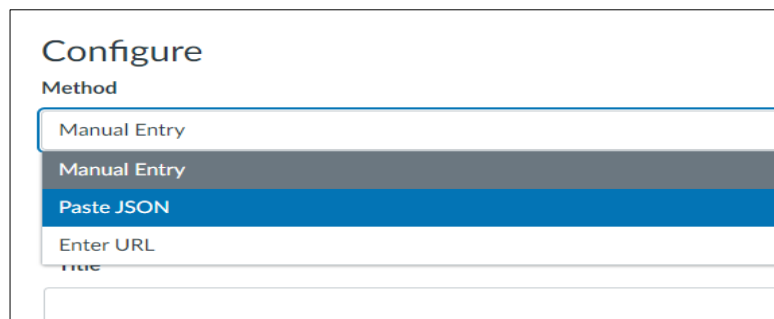
2. Click on **Developer Keys**.



- Click on **+ Developer Key** and select **+ LTI Key**.



- Select **Paste JSON** in the **Method** pulldown.



- Copy the contents of the .json file provided by you Follett Integration Specialist into the **LTI 1.3 Configuration** field.
- Enter My Materials as the **Key Name** and enter <https://blti.betterknow.com/lti3> into the **Redirect URIs**.
- Click on the **Save** button.

A screenshot of the 'Key Settings' form. It has two columns. The left column contains: 'Key Name' with the value 'Follett My Materials', 'Owner Email' (empty), '* Redirect URIs' with the value 'https://blti.betterknow.com/lti3', and a 'Sync URIs' button. The right column contains: 'Configure' section with 'Method' set to 'Paste JSON', and an 'LTI 1.3 Configuration' field containing a JSON object. The JSON object includes fields for title, description, target_link_url, oidc_initiation_url, public_jwk_url, public_jwk, custom_fields, email, and person_id.

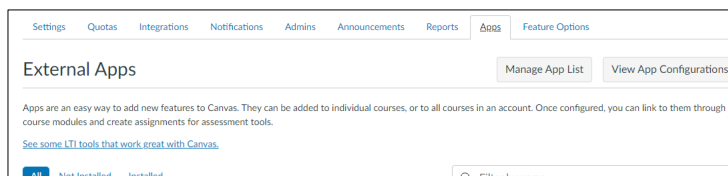
- Toggle the **State** to **ON** and copy the Client ID (number above the **Show Key** button).
 - This will need to be sent back to your Follett Integration Consultant and used in the following steps.



Adding the My Materials App to Canvas

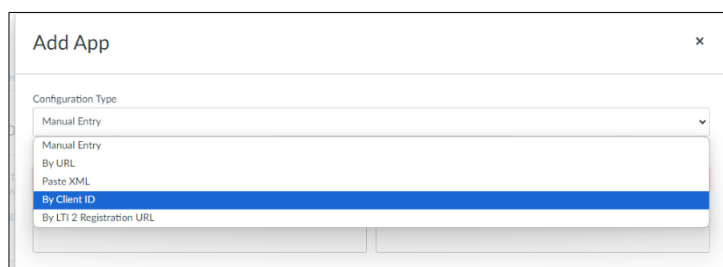
Follow the steps below to generate the Deployment ID.

1. Within Canvas Admin, click on the **Settings** at the bottom of the left navigations and select the **Apps** tab.



2. Click on the **View App Configurations** button.

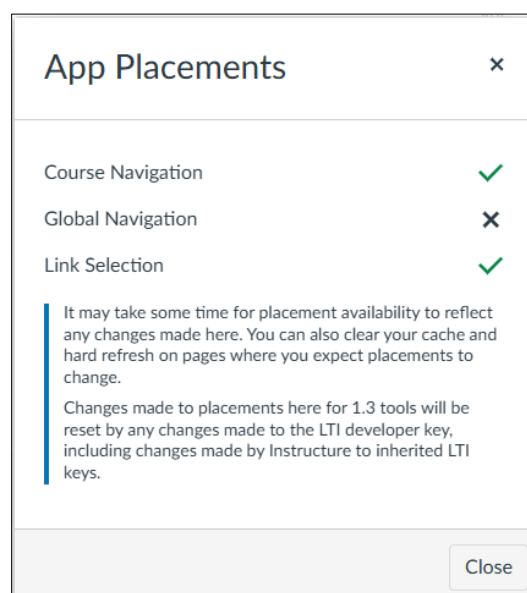
3. Click on the **+ App** button and select **By Client ID** from the **Configuration Type** pulldown.



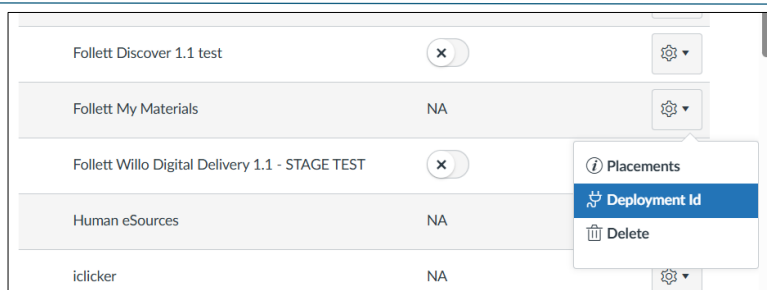
4. Enter Client ID and click on the **Submit** button.
5. Click the **Install** button.



6. Scroll down to find the **Follett My Materials** App in the App List.
7. Click on the Settings (sprocket icon) button and select **Placements**.
8. Click on ALL green checks to disable all placements until testing is completed.



9. Scroll down to find the **My Materials** App in the App List.
10. Click on the Settings (sprocket icon) button and select **Deployment Id**.
11. Copy Deployment Id and reply to your Integration Consultant with your **Client Id** and **Deployment Id** so your connection configuration can be completed on Follett.



Follett Connection Configuration Completion

To establish a LTI 1.3 connection, your Follett Integration Specialist will need to complete the Follett configuration using the Client ID and Deployment ID generated by Canvas. Please email your **Client ID** and **Deployment ID** to your specialist. If you have not already done so, they will contact you when the connection is completed and ready for the testing phase.

Enable Global Navigation Placement

After your Follett Integration Specialist confirms that the integration is configured with Follett, you can enable the integration for testing by adding the Placements.

Enabling Placement

The steps below will add the Follett My Materials LTI link to your Canvas navigation to allow for testing.

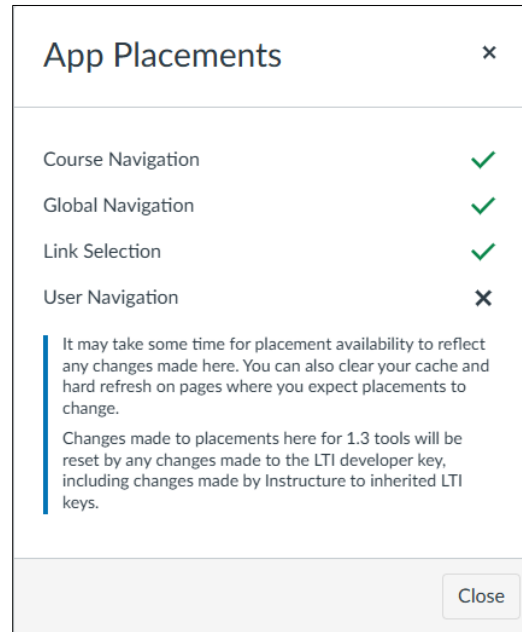


Note on Placements: To ensure the best experience for both students and faculty, Follett strongly recommends enabling the My Materials link in Canvas's **Global Navigation**. This placement guarantees easy and consistent access to the Adopt tool (for faculty) and the Student Experience (for students), regardless of where users are in Canvas—even before courses are published. For additional visibility and flexibility, schools may also choose to enable:

- **Course Navigation**, allowing students to access their materials directly within individual courses.
- **Link Selection**, which enables instructors to insert the My Materials link in areas like the syllabus or modules, creating another access point.

While Course Navigation and Link Selection provide helpful, supplemental access, **Global Navigation remains the primary recommended placement** to ensure maximum visibility and usability.

1. Within Canvas Admin, click on the **Settings** at the bottom of the left navigation and select the **Apps** tab.
2. Click on the **View App Configurations** button.
3. Scroll down to find the **My Materials** App in the App List.
4. Click on the Settings (sprocket icon) button and select **Placements**.
5. Click on the x next to **Global Navigation**, **Course Navigation** and **Link Selection** to change to green check. The placement is now available to test.



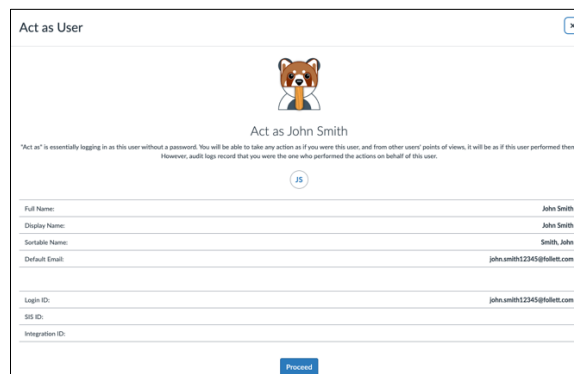
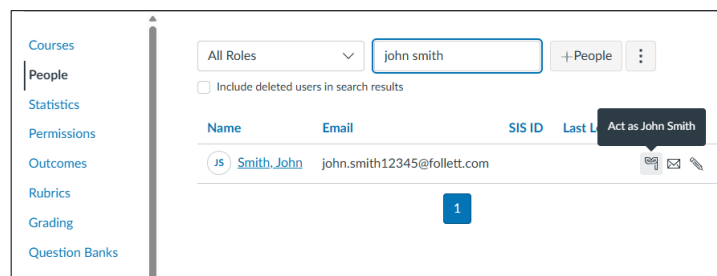
Test Launch of LTI Global Navigation Placement

Clicking on the My Materials navigation item will allow the Follett Integration Specialist to capture the launch data in our logs and verify that everything is configured correctly.



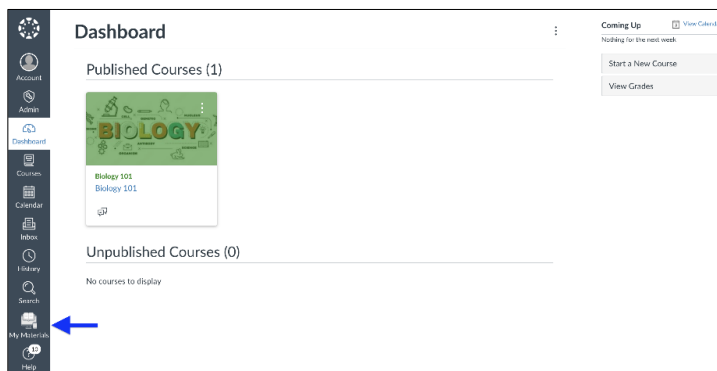
Important Note: The user launching LTI must have a current enrollment record for a successful launch of any Follett App. Please ensure you test as both an active **faculty** user and an active **student** user.

1. Log into Canvas as enrolled user or use the **Act as User** functionality within Canvas. To impersonate a user, navigate to Canvas Admin, click on **People** in the left navigation, locate an enrolled user and click on the **Act as** (masquerade) icon next to their name. Then click **Proceed** on the next screen to act as the user.
2. **Note:** Do not use the **View as Student** functionality within a Canvas course. This feature does not work for testing as it sends

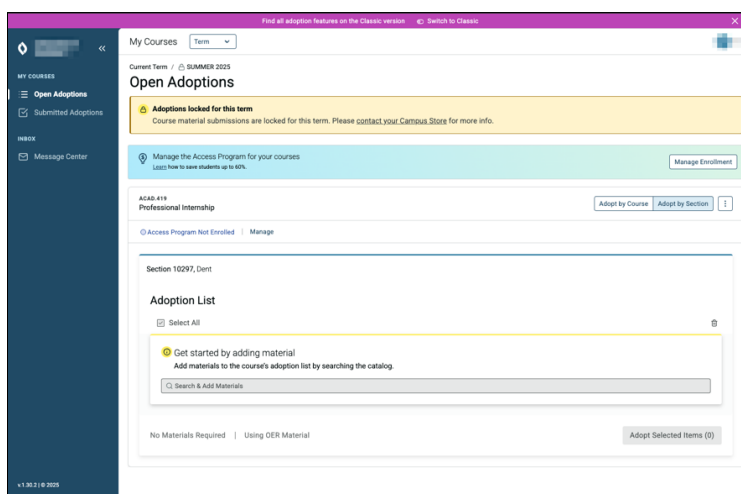


simulated data that will not match any SIS data.

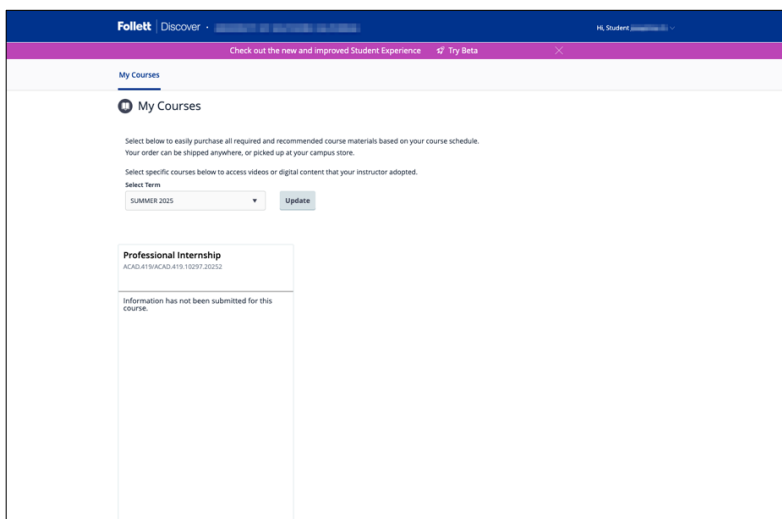
3. From the Dashboard, click on the My Materials navigation item.
4. Follett tool should launch successfully in a new window. If the new window does not open, disable your pop-up blocker and try again.



5. If launch as a **faculty** user is successful, you will be launched into the Adopt experience.



6. If launch as a **student** user is successful, you will be launched into the Student Experience, where students can purchase and access their materials.



7. **Note:** If the user clicking on the link is not an enrolled instructor or student in the SIS, there will be an “**Access to My Materials Unavailable**” error. If this occurs, please try again with an enrolled user.

Access to My Materials Unavailable

My Materials is temporarily unavailable. You can still access your materials using the links provided.

DIGITAL MATERIALS ACCESS

Use your E-Reader login to access your digital course materials:

Kortext Redshelf

NEED HELP?

Contact [Follett Support](#) if you're unsure where to go or need help accessing your materials.

8. Send the result of the launch to your Integration Consultant for troubleshooting or confirmation of the connection.

Update Icon (Optional)

If you prefer to update the look of the default icon for Follett My Materials, we do offer a variety of icons you can use. Instructions and icon list are included below.

1. Return to **Developer Keys in Canvas Admin**.
2. Find Follett My Materials and click on the pencil icon to edit.
3. Scroll down to > **Global Navigation** and click to expand.

* JWK Method

Public JWK URL

Public JWK URL

https://blti-qa.betterknow.com/jwks/developertest/jwk

> LTI Advantage Services

> Additional Settings

Placements

Link Selection X Course Navigation X Global Navigation X

> Link Selection

> Course Navigation

> Global Navigation

4. Enter the URL of the icon you wish to use in the **Icon Url** field ([See options below.](#)).
5. Click on the **Save** button.

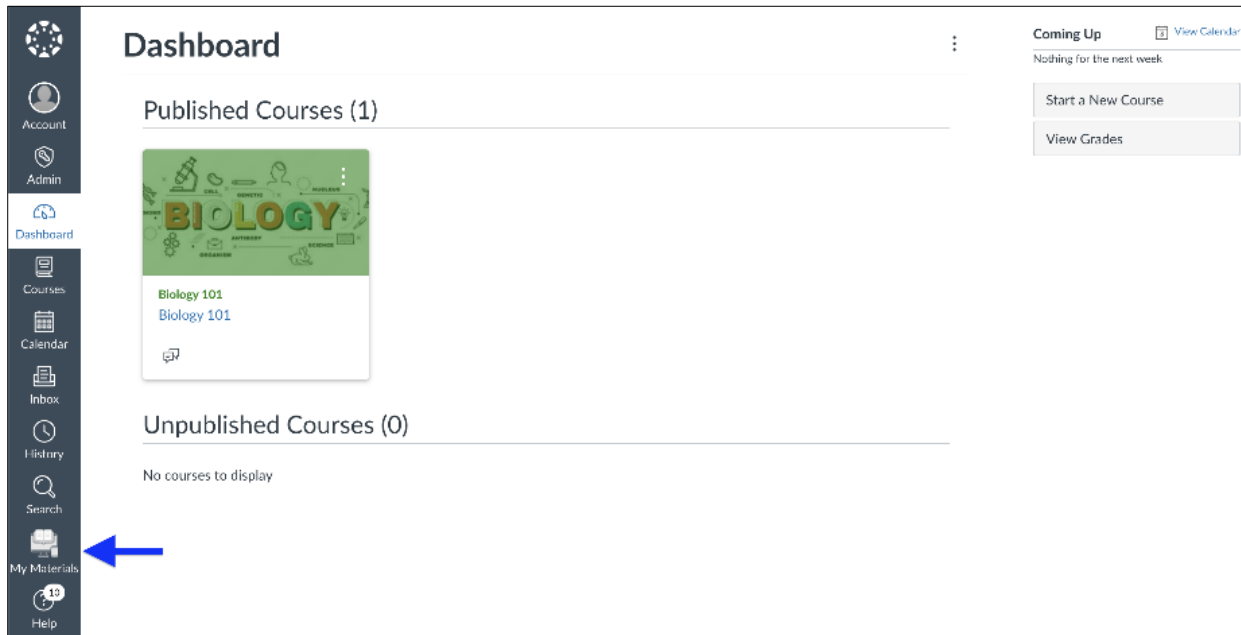
Follett My Materials Icon URLs

Icon	URL
	https://betterknow-booknow-follett.s3.us-east-1.amazonaws.com/follett_icons_new/my_materials_canvas_bw_white.png
	https://betterknow-booknow-follett.s3.us-east-1.amazonaws.com/follett_icons_new/my_materials_canvas_bw_black.png

Complete Follett My Materials Integration Project

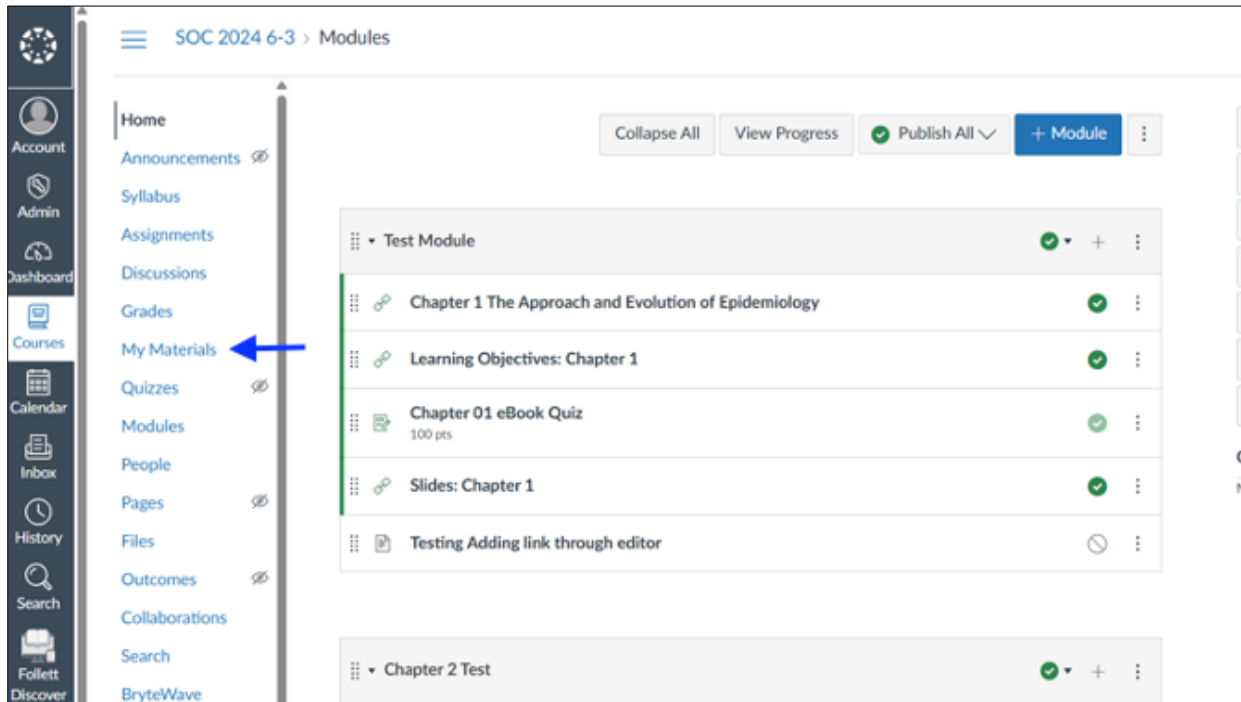
Now that the Follett My Materials tool has been added to Canvas, your Integration Specialist can notify the Follett bookstore staff that the integration is complete and ready for use. To ensure the bookstore staff and Follett Support can communicate where instructors and students can find the Follett My Materials tool, we ask that you send a screenshot showing the location of Global placement. Please email those screenshots to your Integration Specialist to complete the project if you have not already done so.

Global Placement Screenshot



A screenshot of the Canvas LMS Dashboard. The left sidebar contains navigation links: Account, Admin, Dashboard (highlighted), Courses, Calendar, Inbox, History, Search, My Materials (highlighted with a blue arrow), and Help. The main content area is titled 'Dashboard' and shows 'Published Courses (1)' with a card for 'Biology 101'. Below this is 'Unpublished Courses (0)' with the message 'No courses to display'. On the right, a 'Coming Up' section shows 'Nothing for the next week' and buttons for 'Start a New Course' and 'View Grades'.

Course Navigation Placement Screenshot



A screenshot of the Canvas LMS Course Navigation interface for 'SOC 2024 6-3 > Modules'. The left sidebar lists navigation options: Home, Announcements, Syllabus, Assignments, Discussions, Grades, My Materials (highlighted with a blue arrow), Quizzes, Modules, People, Pages, Files, Outcomes, Collaborations, Search, and Follett Discover. The main content area shows a list of modules with status indicators (green checkmarks for published, grey circle for unpublished). The modules listed are: 'Test Module' (published), 'Chapter 1 The Approach and Evolution of Epidemiology' (published), 'Learning Objectives: Chapter 1' (published), 'Chapter 01 eBook Quiz' (100 pts, published), 'Slides: Chapter 1' (published), 'Testing Adding link through editor' (unpublished), and 'Chapter 2 Test' (published). Buttons at the top right include 'Collapse All', 'View Progress', 'Publish All' (with a dropdown arrow), and '+ Module'.