Follett Student Experience

Follett Student Experience (My Materials) is an updated version of Follett Discover Access and allows users to view and access their course materials inside and outside of their courses. Additionally, it will take faculty to their Adopt experience.

For ease of use for faculty and students the My Materials LTI link should be placed in the Global Navigation in Canvas.

Enable and Rename Placements

Follow the steps below to verify that all the necessary link placements are enabled and renamed. If they are already enabled, you will only need to rename the tool.

> **Note on Placements:** To ensure the best experience for both students and faculty, Follett strongly recommends enabling the My Materials link in Canvas's **Global Navigation**. This placement guarantees easy and consistent access to the Adopt tool (for faculty) and the Student Experience (for students), regardless of where users are in Canvas—even before courses are published.



For additional visibility and flexibility, schools may also choose to enable:

- **Course Navigation**, allowing students to access their materials directly within individual courses.
- Assignment and Link Selection, which enables instructors to insert the My Materials link in areas like the syllabus or modules, creating another access point.

While Course Navigation and Link Selection provide helpful, supplemental access, **Global Navigation remains the primary recommended placement** to ensure maximum visibility and usability.

Step 1: Verifying your Follett LTI Tool Placement

- 1. In Canvas Admin, click on the **Settings** section at the bottom of the left navigation and then select the **Apps** tab.
- 2. Click on the View App Configurations button.
- 3. Scroll down to find the Follett Discover App in the App List.
- 4. Click on the Settings (sprocket icon) button and click on Placements.
- 5. Find **Global Navigation**, **Course Navigation**, and **Assignment and Link Selection** placements and click on the **X** to enable these placements



App Placements ×	App Placements ×
Course Navigation	Course Navigation
Global Navigation	Global Navigation
Assignment and Link Selection	Assignment and Link Selection
any changes made here. You can also clear your cache and	any changes made here. You can also clear your cache and
hard refresh on pages where you expect placements to	hard refresh on pages where you expect placements to
change.	change.

NOTE: If you do not see the **Course Navigation** or **Global Navigation** placements listed, proceed to the <u>Course and Global Navigation Placements Not Installed</u> section below.

6. Click on the **Close** button to save this change and proceed to <u>Step 2</u> below to complete the necessary updates.

Step 2: Renaming Follett Discover tool to My Materials

- 1. In Canvas Admin, click on the **Settings** section at the bottom of the left navigation and then select the **Apps** tab.
- 2. Click on the View App Configurations button.
- 3. Scroll down to find the **Follett Discover** App in the App List.
- 4. Click on the Settings (sprocket icon) button and click on Edit.
- 5. In the Name field, change the value to My Materials.

Edit App		×		
Name * My Materials				
Consumer Key	Shared Secret			
KEY	SECRET			
Launch URL *				
https://blti.betterknow.com/	/			
Domain	Privacy Level			
	Public	-		
Custom Fields				
One per line. Format: name=	=value	le		
Description		_		
Faculty can discover and adopt the best course materials, made available seamlessly to your students. Students can conveniently acquire all materials with options to choose rental, new, used or digital.				
Cancel Submit		_		



 Click on the Submit button and return to the Canvas Dashboard to verify that the My Materials icon is now visible.

	Dashboard	:	Coming Up 3 View Calendar Nothing for the next week
Account	Published Courses (1)		Start a New Course
Admin	BIOLOGY		View Grades
Courses Calendar	ව්වේශය වේ Biology 101 සිට්ටලපු 101		
Inbox History	Unpublished Courses (0)		
Q Search	No courses to display		
Hala			

7. Please send a screenshot of the placement to your bookstore team.

Step 3: Testing My Materials Links

Clicking on the **My Materials** navigation item will take you to the Adopt and Student Experience (faculty vs. student) to verify that everything is configured correctly.



Important Note: The user launching LTI must have a current enrollment record for a successful launch of any Follett app. Please ensure you test as both an active **faculty** user and an active **student** user.

1. Log into Canvas as enrolled user or use the Act as functionality in Canvas.





2. From the Canvas Dashboard, click on the **My Materials** navigation item.



- 3. The **My Materials** tool should launch successfully in a new window. If the new window does not open, disable your pop-up blocker and try again.
- 4. Note: If the user clicking on the link is not an enrolled instructor or student in the SIS, there will be a "We cannot find your course enrollment information." error.



5. Send the result of the launch to your bookstore team for troubleshooting or confirmation of the connection. Please also send a screenshot of the placement of the link.

Course and Global Navigation Placements Not Installed

If the Course and Global Navigation placements are not already included in the LTI app installation, the app will need to be removed and reinstalled. Canvas does not allow adding additional placements to existing LTI 1.1 apps.

If you do not have the Consumer Key and Shared Secret from your initial installation, please contact your bookstore team to request those credentials before proceeding.



Step 1: Delete the Existing Follett Discover LTI 1.1 App

- 1. In Canvas Admin, click on the **Settings** section at the bottom of the left navigation and then select the **Apps** tab.
- 2. Click on the View App Configurations button.
- 3. Scroll down to find the Follett Discover App in the app List.
- 4. Click on the Settings (sprocket icon) button and click on Delete.
- 5. Approve to remove.

Step 2: Re-install the My Materials LTI 1.1 App

- 1. In Canvas Admin, click on the **Settings** section at the bottom of the left navigation and then select the **Apps** tab.
- 2. Click on the **View App Configurations** button, and then select **+App**.



- 3. Within the **Add App** form, enter the following information:
 - a. Configuration Type: Paste XML
 - b. Name: My Materials
 - c. Consumer Key: Provided by Follett
 - d. Consumer Secret: Provided by Follett
 - e. XML Configuration:

```
<?xml version="1.0" encoding="UTF-8"?>
<cartridge basiclti link
xmlns="http://www.imsglobal.org/xsd/imslticc v1p0"
xmlns:blti = "http://www.imsglobal.org/xsd/imsbasiclti v1p0"
xmlns:lticm ="http://www.imsglobal.org/xsd/imslticm v1p0"
xmlns:lticp ="http://www.imsglobal.org/xsd/imslticp v1p0"
xmlns:xsi = "http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation = "http://www.imsglobal.org/xsd/imslticc_v1p0
http://www.imsglobal.org/xsd/lti/ltiv1p0/imslticc v1p0.xsd
http://www.imsglobal.org/xsd/imsbasiclti v1p0
http://www.imsglobal.org/xsd/lti/ltiv1p0/imsbasiclti v1p0.xsd
http://www.imsglobal.org/xsd/imslticm v1p0
http://www.imsglobal.org/xsd/lti/ltiv1p0/imslticm v1p0.xsd
http://www.imsglobal.org/xsd/imslticp v1p0
http://www.imsglobal.org/xsd/lti/ltiv1p0/imslticp v1p0.xsd">
<blti:title>My Materials</plti:title>
<blti:description>Faculty can discover and adopt the best course
materials, made available seamlessly to your students. Students can
conveniently acquire all materials with options to choose rental, new,
used or digital.</blti:description>
<blti:icon></blti:icon>
```



Follett Student Experience – Global Placement & Name Update *Canvas LMS*

```
<blti:launch url>https://blti.betterknow.com/</blti:launch url>
<blti:extensions platform="canvas.instructure.com">
<lticm:property name="privacy level">public</lticm:property>
<lticm:options name="editor button">
<lticm:property name="url">https://blti.betterknow.com/</lticm:property>
<lticm:property name="text">My Materials</lticm:property>
<lticm:property name="selection width">400</lticm:property>
<lticm:property name="selection height">300</lticm:property>
<lticm:property name="enabled">true</lticm:property>
</lticm:options>
<lticm:options name="resource selection">
<lticm:property name="url">https://blti.betterknow.com/</lticm:property>
<lticm:property name="text">My Materials</lticm:property>
<lticm:property name="selection width">400</lticm:property>
<lticm:property name="selection height">300</lticm:property>
<lticm:property name="enabled">true</lticm:property>
</lticm:options>
<lticm:options name="course navigation">
<lticm:property name="url">https://blti.betterknow.com/</lticm:property>
<lticm:property name="text">My Materials</lticm:property>
<lticm:property name="visibility">public</lticm:property>
<lticm:property name="default">enabled</lticm:property>
<lticm:property name="enabled">true</lticm:property>
</lticm:options>
<lticm:options name="account navigation">
<lticm:property name="url">https://blti.betterknow.com/</lticm:property>
<lticm:property name="text">My Materials</lticm:property>
<lticm:property name="enabled">false</lticm:property>
</lticm:options>
<lticm:options name="user navigation">
<lticm:property name="url">https://blti.betterknow.com/</lticm:property>
<lticm:property name="text">My Materials</lticm:property>
<lticm:property name="enabled">false</lticm:property>
</lticm:options>
<lticm:options name="global navigation">
<lticm:property name="url">https://blti.betterknow.com/</lticm:property>
<lticm:property name="text">My Materials</lticm:property>
<lticm:property name="icon url">https://betterknow-booknow-
follett.s3.amazonaws.com/follett icons new/Follett%20Discover%20Icon%20-
%20bw%20very%20light@0.5x.png</lticm:property>
<lticm:property name="enabled">true</lticm:property>
</lticm:options>
</blti:extensions>
<cartridge bundle identifierref="BLTI001 Bundle"/>
<cartridge icon identifierref="BLTI001 Icon"/>
</cartridge basiclti link>
```

f. Click Submit.



4. Return to the Canvas Dashboard to verify that the My Materials icon is now visible.



5. Please send a screenshot of the placement to your bookstore team.

Step 3: Testing My Materials Links

Clicking on the My Materials navigation item will allow the Follett Integration Specialist to capture the launch data in our logs and verify that everything is configured correctly.



Important Note: The user launching LTI must have a current enrollment record for a successful launch of any Follett App. Please ensure you test as both an active **faculty** user and an active **student** user.

1. Log into Canvas as enrolled user or use the Act as functionality in Canvas.

Courses	All Roles	\sim	john smith		+People
People	Include delete	d users in search	results		
Statistics					
Permissions	Name	Email		SIS ID	Last L Act as John Smith
Outcomes	Js Smith, Jo	ohn john.smi	th12345@follett.com		eq 🖂 🔌
Rubrics					
Grading			1		
Question Banks					
Cub Accounts					



2. From the Canvas Dashboard, click on the My Materials navigation item.

	Dashboard	:	Coming Up View Calendar Nothing for the next week
	Published Courses (1)		Start a New Course
Account (S)			View Grades
Admin			
C&3 Dashboard			
Courses	Rielenv 101		
	Biology 101		
Calendar	F Q		
inbox			
S	Unpublished Courses (0)		
C	No courses to display		
Search			
My Materials	-		
(¹⁰			

- 3. The **My Materials** tool should launch successfully in a new window. If the new window does not open, disable your pop-up blocker and try again.
- 4. Note: If the user clicking on the link is not an enrolled instructor or student in the SIS, there will be a "We cannot find your course enrollment information." error.



5. Send the result of the launch to your bookstore team for troubleshooting or confirmation of the connection.

